

Accessibility Statement

California Vision and Visage is committed to ensuring digital accessibility for all patients and visitors, including people with disabilities. We are continually working to improve the accessibility and usability of this website, and to make it as easy as possible for everyone to find and use the information they need.

Last updated: 25 August 2026

Standards We Follow

We aim to conform to the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA, which is the widely accepted standard for web accessibility. These guidelines help make web content more accessible for people with a range of disabilities, including visual, auditory, physical, speech, cognitive and neurological disabilities.

Ongoing Efforts

Accessibility is an ongoing effort, not a one-time project. We work to maintain and improve accessibility through measures that include:

- Periodic accessibility reviews, using both automated and manual testing
- Staff training on accessibility principles
- Building accessibility into new website content and features as they are developed
- Providing text alternatives for non-text content, such as images
- Ensuring the site can be navigated using a keyboard alone
- Maintaining sufficient colour contrast for readability
- Publishing this site in English, Spanish, Simplified Chinese and Traditional Chinese

Known Limitations

Despite our efforts, some content on this website may not yet be fully accessible. This includes content provided by third parties that we do not fully control — such as the embedded Google Maps used on our locations section, and our external patient portal — as well as downloadable PDF forms. We are actively working to identify and address these issues, and we will provide the information in an alternative format on request.

Feedback and Assistance

We welcome your feedback on the accessibility of this website. If you encounter an accessibility barrier, need assistance accessing any information on this site, or would like to request materials in an alternative format — such as large print, audio or braille — please contact us:

- **City of Industry office:** [\(626\) 810-0689](tel:6268100689)
- **San Gabriel office:** [\(626\) 656-6550](tel:6266566550)
- **Email:** info@calvv.com
- **Mail:** California Vision and Visage, 18575 Gale Avenue, Suite 168, City of Industry, CA 91748

We try to respond to accessibility feedback within 5 business days. Wherever possible, we will provide the information, item or service you are seeking through an alternative method of communication in the meantime.

Legal Information

This website is intended to comply with applicable accessibility requirements under Title III of the Americans with Disabilities Act (ADA) and the California Unruh Civil Rights Act (California Civil Code §51), which incorporates ADA standards and provides additional protections under California law. If you believe we have not adequately met our obligations under these laws, please contact us using the information above so that we can address your concern directly.